



GROWING THE PEOPLE
WHO POWER THE
OKANAGAN

2022 ANNUAL REPORT



Canada's #1 Plan For Small Business



Chambers Plan covers all sides of the workplace experience – even when the workplace is at home. With online enrolment, claims and benefits management, Teladoc telemedicine and more, we continually innovate to meet your ever-changing needs. But for our 30,000 clients, one thing doesn't change – Chambers Plan's industry-leading rate stability.

**Get the plan that adapts with you. Visit chamberplan.ca
Real benefits for your business.**

**CONTACT THE CHAMBER
TO GET A FREE QUOTE**



ABOUT YOUR CHAMBER

2022, like all years at our Chamber, saw change and growth. As businesses got back on track with the new normal, our members returned to in-person events with real enjoyment.

As the largest business organization outside the lower mainland and positioned in one of the fastest growing regions in the country, the Kelowna Chamber continues to be “the” voice of business in the central Okanagan.

Being part of our Chamber is more than a two-way street: it’s a super highway with multiple interchanges. We listen to our members, and they tell us what will make their businesses better, more relevant, more successful. We communicate frequently over a range of platforms and adjust as events and issues shift, and new legislation and policies affect business. For many members, making connections to other businesses and customers is paramount. Chamber-delivered affinity benefits continue to lend a hand to organizations looking for effective, well-priced health care, fuel saving, payroll assistance and more. Advocacy underpins much work at the Chamber. Taking members’ concerns to government at all three levels is a core activity. It means we choose event speakers with messages our members

want to hear; it means our workshops are relevant learning experiences; and we keep an eye on our core values of continual improvement for everyone involved in the Kelowna Chamber.

This Annual Report highlights the many accomplishments and priorities of the organization through 2022. It is also meant to celebrate the many people who dedicated so much to our success, from our board and staff to our many volunteers and chamber champions in the community.

Our Vision

To be the indispensable business organization in Kelowna and area.

Our Mission

To foster a positive business environment in the Kelowna region by providing members and the business community with leadership, advocacy and services of value.

IN PARTNERSHIP WITH

BC Chamber of Commerce

Know what's on BC's mind.



Proud Member

Canadian Chamber of Commerce

Past presidents Nikki Csek (left), and Jeffrey Robertson (right) honored for their dedication to the Kelowna Chamber, pictured here with 2022/2023 Chair Pamela Pearson



MESSAGE FROM THE CHAIR

Working hard, always giving 110%, and being a good person has taken me far in my life. Including becoming part of the Kelowna Chamber of Commerce. Although this was not something I specifically set out to do, I believe you only grow when you do things outside your comfort zone, so in 2019 I said yes when Nikki Csek suggested I consider joining the Board.

Becoming a director gave me opportunities to make a difference in our community. I participated in committees, got involved, and put my hand up. A lot. Like in many other instances in my life, this brought about a leadership opportunity to move into the role of Chair in 2022. Again, being out of my comfort zone and remembering that you either 'win or you learn', I said yes.

Sitting in the room with an unreal group of invested community contributors, in my first board meeting as Chair I said to the directors that I wanted to do some things differently this year. What I lack in knowledge and experience, I make up for with enthusiasm, vibrancy, and fun. It was important to lead by example with vulnerability because we are all learning, no matter your age or expertise. I knew that together, we could accomplish great things.

When I have the opportunity to speak with people about what the Chamber does, I explain that one of the great benefits is VOICE. As a single business, you have a small voice but when you become part of the Chamber, you are now part of a much larger voice, which is heard by the BC and Canadian Chambers, as well as the three levels of government.

As I enter my fifth and final year as part of the Chamber in the role of past chair, my hope is



that I will have a lasting positive impact on this organization and our community. I'm thankful for the opportunity for growth by being pushed beyond my comfort zone and for the long-term relationships I've built in this wonderful community we call home. We have an incredible group of individuals on the board, including the current Table Officers, Past Presidents/Chairs, as well as those who are next in line, and I am grateful to serve with them all.

Thank you to my family, our members, and the community for the support that I have received during my term as Chair. I will continue to give that support back as I transition into my role as Past Chair.

Handwritten signature of Pamela Pearson in black ink.

Pamela Pearson
Chair



2022-23 BOARD OF DIRECTORS



Dan Price
Vice President
Sun Life Global Investments



Maryse Harvey
Secretary
MH2 Advisory Services



Jeffrey Robinson
Past Chair
Rush Ihas Hardwick LLP



Derek Gratz
Director
UBC Okanagan



Annika Betts
Director
Sandhill Winery



Patrick Bobyn
Director
Pushor Mitchell LLP



Ellen Boelcke
Director
KCR Community Resources



Treena Carson-Piva
Director
Real Property Management



Aaron Dow
Director
Lawson Lundell LLP



Dennis Keenan
Director
Rogers Business



Stewart Parke
Director
Parke Pacific Projects



Paula Quinn
Director
KF Aerospace



Carmen Rempel
Director
Kelowna Gospel Mission



Reece Tomlinson
Director
Saone Capital



Marina Warrender
Director
KPMG LLP



Chris Wills
Director
Venture Commercial, a division
of Venture Realty Corp.

ADVISORY POSITIONS



Maxine DeHart
City of Kelowna
Appointee



Steve Fosbery
Westbank First
Nation Appointee



Bill Gillett
Okanagan
School of Business
Appointee



Connor Margetts
Okanagan Business
Student's Association
Appointee





ADVOCACY: ISSUES THAT MATTER



The Kelowna Chamber is recognized as one of Canada's most active chambers when it comes to developing policy and advocating for members.

The Kelowna Chamber has active policy positions on many issues that require government attention if small businesses are to succeed, and communities are to prosper. These far-reaching issues range from affordable housing to having access to quality childcare; significant labour challenges in this region are top of mind for community leaders as is transportation infrastructure investment to enable labour mobility and to strengthen supply lines.

Chamber membership means having a voice. From Policy Forums to policy committees; from Roundtables to special topic forums. Chamber membership helps our local business community get involved and stay involved.

We review our formal policies (submitted and adopted by the BC Chamber annually) and help move the dial on critical issues. We also traveled to Ottawa to attend the Canadian Chamber AGM where we lobbied hard for the adoption of our proposed policy changes.



TOP: CEO Dan Rogers joins colleagues from Kamloops and Victoria at Canadian Chamber AGM in Ottawa

BOTTOM: Derek Gratz, Maryse Harvey and Dan Rogers in Ottawa, Canadian Chamber of Commerce AGM

“

To go from our grassroots policy discussions with our members to arguing for change at the provincial and national level, is an incredible experience - especially when you can see it leading to positive change for our members and the business community.

**- Pamela Pearson,
Chair of the Board**

”





LEFT: Senior Policy Analyst Caroline Miller with Chair of the Board Pamela Pearson
 MIDDLE: Policy at PG 3 - Pamela Pearson at the mic; RIGHT: Bank of Canada Advocacy Roundtable

Policy Wins 2022

We made progress with government on numerous issues including the following five priority areas:

- Accelerating Transportation Infrastructure to Serve One of the Fastest Growing Regional Economies in Canada
- Fostering Aerospace Innovation Clusters including in Kelowna to Create New Business for Canada
- Improving Primary Care and Saving Healthcare Dollars with Physician Extenders/Physician Assistants
- Natural Assets: Giving a Dollar Value to Forests, Green Spaces and Wetlands to Grow Canadian Business
- Share a Handshake: A Renewed Vision for the Future of Canada-US Border Cooperation

20
22

THIS YEAR THERE WERE...

9 **ROUNDTABLE Discussions**



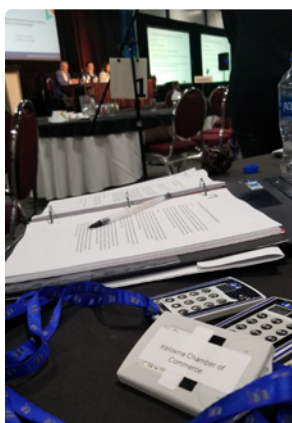
- Bank of Canada
- Policy Development Forum
- Provincial Budget
- Federal Budget
- Elected Officials (all levels of government, 3)
- The Hon. Randy Boissonnault MP, Minister of Tourism

4 **FEDERAL Policies**



5 **PROVINCIAL Policies**

Developed and Adopted



LEFT TO RIGHT: Prepping for debate; Derek at the Mic; Maryse at the Mic; Dan at the Mic





BENEFITS: INVESTING IN A POWERFUL NETWORK

Many of our members notice the benefits of being a part of a larger network, regardless of their size or organizational goals. There is power in the crowd.

2022 saw over 180 new Kelowna Chamber members, with reasons for joining ranging from supporting the local economy, to having access to Chamber benefit programs. The investment that you, our members make, towards a more vibrant community also provides access to programs, services and discounts on items used every day in our community.

The Chambers Group Insurance (CGI) Plan is available to all members regardless of their size or membership level. 2022 saw the program increase with close to 30 new members on the program. Many small businesses, non-profits and entrepreneurs found the CGI Plan beneficial to their bottom line not only because of affordable and stable rates but also because it was an effective employee retention tool.

2022

THIS YEAR THERE WERE...


28
NEW CGI
Members

298
Organizations
Enrolled in
EXTENDED
Health and
Dental Plans

“

We're thrilled to be Kelowna Chamber of Commerce members so that we can grow our professional network and continue increasing our participation within the vibrant Kelowna Business community.

*- Chase Williams, GM
King Taps*

”



TOP: Ribbon cutting at grand opening of Brain Trust Canada

BOTTOM: The team at Valley First – 30 Year members of the Kelowna Chamber.





LEFT: Board Director Carmen Rempel and MLA Norm Letnick with Katja Maurmann, Constituency Assistant
 MIDDLE: Ribbon cutting at grand opening of Planet Fitness
 RIGHT: Chair Pamela Pearson with Karen Graham and Trina Warren from MNP



TOP: Kelowna Film Studios Grand Opening
 BOTTOM: Ribbon Cutting at Grand Opening of Bird Kelowna

“
 While Acres has been active as a contractor in the Okanagan for two decades, we officially opened a Kelowna office last June. We're pleased to now not only work in the region, but also be a part of the vibrant community that is continuously growing. The Okanagan is a great place for opportunity, but it's also a great place to live and play.
 - Jason Paige,
 Owner and President,
 Acres
 ”

COST SAVING PROGRAMS only available through your Chamber



I R I S





CONNECTIONS: CREATING RELATIONSHIPS



Reconnecting with people in 2022 has been particularly meaningful. The community has enjoyed coming together, having fun, all while we are making business better. With 1,000+ members and the return to 50+ events annually, we are shaping the future of one of Canada's fastest growing regions.

Our calendar is chock-full of programs and events to facilitate learning, celebrating fellow businesses, organizations and community leaders, to create purposeful avenues for growing your network. Our team is focused on the growing needs of the largest chamber in Interior BC and third largest in the province with over a thousand members.

Business Excellence Awards

We established a bit of history hosting not just one but two Business Excellence Awards Galas, a factor of changing health restrictions in late 2021. Still we had close to the largest attendance to date at just under 500 people at our November event. Working with presenting sponsors Petraroia Langford and Interior Savings it is a pleasure to recognize and celebrate remarkable organizations and individuals in the Okanagan.

Speaker Series

Through our Speaker Series Program presented by the Okanagan College School of Business, we hosted numerous discussions ranging from the Mayor's annual state of the city address to an update from the leader of BC's official opposition, MLA Kevin Falcon.

20
22

THIS YEAR THERE WERE...



56 Chamber
EVENTS

Commerce ConneX

Our monthly networking events presented by Canadian Western Bank (CWB) held strong and continued to grow in attendance in addition to featuring a range of member businesses.

Annual Chamber Golf Classic

Parke Pacific continued as presenting sponsor for our 37th Annual Golf Tournament. The tournament was staged at the Harvest Golf course and was sold out. \$5,000 was raised for our designated charity, the Child Advocacy Centre.

Top 40 Program

The popular Top 40 Program presented by BDO LLP through the Kelowna Chamber once again published profiles of outstanding young achievers in the Kelowna area





LEFT: Commerce ConneX at the Rotary Centre for the Arts; MIDDLE: Speaker Series Luncheon; RIGHT: Top Forty under 40

In 2022 we were also pleased to host:

Mayoral Candidates Forum – As a public service and as part of our efforts to inform the community on the priorities of those seeking public office, we brought together all five candidates vying to be the city’s next Mayor.

President’s Dinner and Chamber Awards – This prestigious gathering was presented by Rogers Business and provided an opportunity to recognize and thank the many volunteers who drive our organization on an annual basis.

Past President’s Breakfast – Our Annually gathering of former Chairs and life members to thank them for their foundational work and to seek their insights into shaping a positive future for the organization and the city.

Quarterly Membership Meetings – An opportunity to bring our members together to ensure we continue to be a “member driven” organization.

TAP – The Trade Accelerator Program, presented in partnership with World Trade Centre Vancouver, returned to Kelowna in 2022. The program provided participating businesses with access to trade experts that helped each participant with a comprehensive export plan that virtually guarantees an increase in exports and sales.

Business Smarts – Presented by Associa Property Management, we hosted near a dozen online business focused workshops and seminars meant to help members learn and grow their business.

Governance Training - Our Annual seminar to help build stronger organizations through stronger governance deliver to those looking to serve and lead non-profit boards.

Sales Lead Network – This special group of entrepreneurs met weekly through most of 2022 to share breakfast and swap referrals that drive business. Pushor Mitchell LLP joined us as the presenting sponsor for this vital business development program.

Valleywide Business Expo – The Penticton Chamber hosted this event in 2022. About twenty Kelowna Chamber members participated.



TOP: Annual Chamber Golf Classic; MIDDLE: Quarterly General Meeting with speaker, Lisanne Ballentyne of Tourism Kelowna; BOTTOM: Presidents Breakfast



MESSAGE FROM THE CEO

It is amazing how much you don't appreciate the ground you cover until you pause and reflect. It is the best approach when climbing a mountain, keeping your focus on the summit but pausing periodically to enjoy the view. It is the same when reflecting on the work of the Chamber team over the past year. 2022 unfolded vastly different than what was expected when the calendar turned but our team was unphased, likely because we've become pretty good at pivoting in the face of adversity. When I quoted author Jim Hauden almost four years ago when he noted "adversity is the fuel for greatness", I didn't anticipate it would be as applicable today as it was then but here we are. 2022 was an exciting time for us as we welcomed more new members than in recent memory. We also established a bit of history hosting not just one but two Business Excellence Awards Galas, a factor of changing health restrictions in late 2021. Coming into the year we also didn't expect that we would have the opportunity to manage a massive Shop Local campaign on behalf of, and in conjunction with our neighbouring Chambers in the valley but we did, rolling up our sleeves, bringing Chambers leaders across the Okanagan together under the Okanagan We Got This banner delivering a quarter million-dollar campaign that engaged community and business leaders from Osoyoos to Armstrong.



We also took on a leadership role in hosting the first ever Southern Interior Regional Economic Summit. The event brought together economic development professionals and community leaders from throughout the Southern Interior. It is something we will look to build upon as a means to accelerate regional collaboration that will help us unlock the true economic potential of the Okanagan.



I am also extremely pleased that aside from the day-to-day challenges, we were successful in putting together a comprehensive application for re-accreditation by the Canadian Chamber Accreditation Council. This accreditation is confirmation that we are one of the strongest Chambers in the country.

Aside from acknowledging the dedicated team that I am blessed to work alongside, I also want to thank the many volunteers who believe in the Chamber movement and contribute so much of their time. From our Ambassadors to our volunteer Board of Directors, you are all Chamber champions.

Sincerely Yours,

A handwritten signature in black ink, appearing to read "Dan Rogers". The signature is stylized and fluid.

Dan Rogers
CEO



THE CHAMBER TEAM

The Chamber team includes the professionals that work for the organization on a daily basis along with the many dedicated volunteers who are passionately about building better business and a stronger community

Ester Pike joined the Chamber in the newly created role of Director of Operations in August taking over many of the administrative duties of departing Office Manager Dicky Dack who retired in 2022 after nearly 29 years with the Kelowna Chamber. Ester has been crucial in identifying new opportunities for the Chamber to pursue excellence and accelerate our growth.

We are grateful for Dicky's many years of dedicated service and while we all miss her, we wish her well in her retirement! 2022 also saw us welcome a couple of summer students. Maddy Laranjo and Bella Bravo were only with us for a couple of months, but their enthusiasm lingered long after they had completed their summer employment.

Ambassadors

Brand Ambassadors lend a hand at our events and welcome new members throughout the year. As volunteers, they are integral to our continued success as the largest Chamber of Commerce outside of Metro-Vancouver.



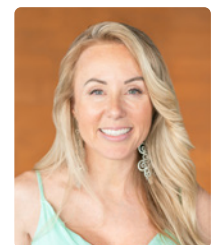
Ester Pike
Director of Operations



Lauren Martell
Member Services Manager



Caroline Miller
Senior Policy Analyst,
Media Relations



Jessica Nobrega
Communications Manager



Shane Osborne
Business Development Manager



Liana Pesl
Member Services Assistant



Dan Rogers and Lauren Martell with our Ambassadors

LEFT TO RIGHT: Craig Hall, Fred Bourcier, Justina LeeStolz, Todd Chapman, Kevin Commins. Back: Andrew Shaw.
Missing: Ivonne Wojdanski, Abraham Rosales, Lauren Fauchon, Clarissa Lester, Julia Norman.



Dicky Dack
Retired in 2022 after 29 years with the Chamber



Bella Bravo
Summer Intern



Maddy Laranjo
Summer Intern



PROUD HISTORY AS AN ACCREDITED CHAMBER OF COMMERCE

Accreditation is the acknowledgment that member chambers have been successfully evaluated against a rigorous set of national standards and have demonstrated excellence in Chamber management.

The Chamber Accreditation Council of Canada confirmed in the fall of 2022 that the Kelowna Chamber was one of three from BC that was re-accredited. The accreditation is the Kelowna Chamber's third designation in a row, stretching back to its first in 2016.

"This is an honour for the Board and a tribute to the dedicated team of professionals that work for the Chamber Members, partners, and stakeholders of the Kelowna Chamber can have confidence that our Chamber is meeting and exceeding standards in critical areas pivotal to a Chamber's success."

Pamela Pearson,
Chair of the Kelowna Chamber Board

"We are proud to recognize the Kelowna Chamber as an example of leading organizations making a difference in communities across the country – keeping the voice of business loud and strong."

Perrin Beatty, *President and CEO*
Canadian Chamber of Commerce





Kelowna Chamber Business Excellence Awards 2022

Rising Star Business of the Year

Fortune Creek

Sponsored by Argus Properties

Arts and Entertainment Excellence

Sncwips Heritage Museum

Sponsored by Hergott Law

Indigenous Business of the Year

First Nations Finance Authority

Sponsored by Pushor Mitchell LLP

Social Leadership

Haven Sleep Products Limited

Sponsored by Rogers

Ethics in Business

Okanagan Restoration Services Ltd

Sponsored by Better Business Bureau

Not for Profit Excellence

Mamas for Mamas

*Sponsored by Kelowna International Airport
& Edmonton International Airport*

Technology Innovator of the Year

Innovative Aerospace Services Ltd.

Sponsored by UBC Okanagan

Marketing Campaign of the Year

Kelowna General Hospital (KGH) Foundation

Sponsored by Untold Branding

THE WINNERS

Young Entrepreneur of the Year

**Dr. Harmony Mir,
Harmony Chiropractic and Wellness Clinic**

Sponsored by Futurpreneur Canada

Inclusive Workplace

Tranq Sleep Care

Sponsored by Acres Enterprises

Excellence in Tourism

Oyama Zipline Adventure Park

Sponsored by Tourism Kelowna

Excellence in Agriculture

AgriForest Bio-Technologies Ltd.

Sponsored by Chamber of Commerce Group Insurance

Environmental Impact

Meadow Vista Honey Wines

Sponsored by PARC Retirement Living

Small Business of the Year

Strut Footwear & Apparel

Sponsored by Prospera Credit Union

Mid-Size Business of the Year

Modern PURAIR

Sponsored by Canadian Western Bank

Large Business of the Year

Northside Industries Inc.

Sponsored by Grant Thornton

Business Leader of the Year

Brea Lake, CEO, Accelerate Okanagan

Sponsored by MNP



FINANCE REPORT



2022 saw continuing post-pandemic financial challenges and a few opportunities for the Chamber as we emerged from the economic downturn. Membership growth helped our bottom line, as did hosting

two Business Excellence Galas, a major regional Shop Local campaign, and our always sold-out golf tournament.

Unfortunately, we continue to operate without a tenant. We planned for needed renovations to the space in 2022, but that schedule has slipped to 2023 due to the jam-packed worksheets of local renovation companies. We managed 2022 by

accessing a portion of our built-up reserve funds. As per usual, we have a balanced budget with an expectation of utilizing \$128,000 of prior year surplus as a stabilization fund. The good news is, we finished \$115,000 ahead of budget for 2022, allowing us to defer other stabilization funds into reserves for future years including \$33,000 that has been set aside to balance the 2023 Budget.

The Statement of Operations is provided here, and the completed audited financial statements are available to any member to view; just contact the office.

Marina Warrender,
Chair, Finance Committee

STATEMENT OF OPERATIONS

For the year ended December 31, 2022

	2022	2021
	\$	\$
REVENUES		
Programs	625,886	100,324
Membership	488,420	458,469
Group Insurance	125,761	117,648
Rent and Office Recoveries	39,250	38,000
Website	8,070	6,033
Interest	3,402	2,098
	1,290,789	722,572
EXPENSES		
Wages and Benefits	557,228	425,430
Programs	488,352	35,287
General and Administrative	125,915	118,688
Membership	50,516	34,066
Communications	36,485	34,613
Training and Conferences	35,011	10,356
Depreciation	8,446	7,330
Contract Service	-	12,389
	1,301,953	678,159
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES FROM OPERATIONS	(11,164)	44,413
OTHER INCOME (EXPENSE)		
Government assistance received (recovered)	(880)	66,857
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	(12,044)	111,270



WELCOME TO OUR NEW MEMBERS

2020 Homes Inc.
 4 Pillars Consulting
 AAA Best Rates Moving Ltd.
 ActiveCare Health
 AesthetiKs LAB
 Airport Village Pharmacy Ltd.
 Alpine Civil Engineering Consultants Ltd.
 Another Chapter Consulting
 Ascend LLP
 Aspen Films
 Aurora Print Solutions
 Be.neat Studio
 Beach Bum Tours
 Bellrock Benchmarking Inc
 Benewealth
 Berry Architecture + Associates
 Bert TerHorst Real Estate – Century 21 Executive Realty
 BFL Canada
 BlackBean Marketing Ltd.
 Blindspot Navigator
 Bliss Bakery & Bistro
 Bloom Flower Festivals
 Bold Outdoor Spaces
 Bouchons Bistro
 BrainTrust Canada Association by KARRI
 Canadian Kraft Sales & Marketing
 CanHope
 Carpe Diem Wine Tours
 Cartoons by Marzio
 Catalyst Strategies Consulting
 Coca-Cola Canada Bottling Ltd.
 Coldwell Banker Horizon Realty.
 Dyan Broderick
 Coldwell Banker Realty.
 D Broderick
 Comfort Keepers Kelowna
 CSN Collision Centres
 Cynthia J. Lamont
 Counselling Services
 Dalsin Tax Advisory
 Denciti Development Corp
 DKL Financial Group
 Dr. Ben Whiles Valeo
 Health Clinic
 Dress for Success – Kelowna
 Epoch Environmental Consulting Okanagan Ltd.
 Excel Career College
 Executive Flight Centre
 Developments
 FILL - Kelowna's Refill Store
 First Memorial Funeral Services
 Fraserway RV – Kelowna
 Fred Welsh Mechanical
 GetOn Marketing Inc.
 Good Sorts Property Services
 Coraya Family Farms
 Grace & Flow

Grace Pontes - Verico Compass Mortgage
 Greenpath Landscape Ltd.
 Gritstdo Communications Inc.
 HSBC Bank Canada
 "I Love Kelowna" Podcast
 IFC Interior Floor Connection Ltd.
 Ikigai Marketing
 Indigo Park Canada Inc.
 Innascore Developments Inc.
 InspireWorks Consulting
 Interwoven Human Potential
 Ivonne Wojdanski - Personal Real Estate Corporation
 James Alton Films
 Jason Parkes Customs
 Johnny's Wax Shop
 Jolly Janitor Cleaning Co.
 Jordan Cleland Consulting
 Julie Collins Realtor – Royal LePage, Reuter Kotler Real Estate Team
 Kelowna Farmer's & Crafter's Market
 Kelowna Film Studios Inc.
 Kelowna Software Ltd
 Kelowna's Gospel Mission
 Kerr Properties
 Kerr & Company, CPA
 Kettle Valley Memorial
 KGM Community Thrift Store
 KGM Thrift Store
 Kieran Gray
 King Taps Kelowna Lakeside
 Klonetics Plant Science Inc.
 La Vita e Bella Home Services & Property Preservation
 Laidlaw Realty
 Lakehouse Home Store
 Lakeside Eco Sports
 Lakeview Memorial Gardens Cemetery
 La-Z-Boy Furniture Galleries
 Leda Chartered Professional Accountants
 Lexabi Communications
 Lloyd Sadd (Navacord)
 Insurance Brokers Ltd.
 Lock Love Design
 LUX Quality Homes

Mariana Marketing
 MARKIBLAK Group Inc.
 Meridian Development Corp.
 Metro Community
 Michaelbrook Golf Course
 Mid-Town Station Kitchen + Drink
 Mills Office Productivity
 Mission IT
 Mobilizz
 Monika's Counselling and Consulting
 Mountain View Building Materials
 Move Okanagan Group by EXP Realty
 Moxie's Grill & Bar
 MSurf Okanagan
 National Seating & Mobility
 Naughty Girl Essentials Lingerie
 Neighbors On The Upper Mission
 New Horizon Productions
 North American Telecommunications Group
 Okanagan Dentistry
 Okanagan Gymnastics Centre
 Okanagan Home Inspections
 Okanagan Lifestyle Apparel Inc.
 Okanagan Pasta Company Inc.
 Okanagan Demolition
 Own It Property Group
 Pacific Mergers and Acquisitions Inc.
 Pacific Coastal Airlines
 Peninsula Canada
 Peters Wealth Management
 Planet Fitness
 Pre-Labs Inc.
 Prime Concrete Sealing Ltd.
 Re/Max Katherine Rutherford
 Realtor Royal LePage
 Reuter Kotler Group
 Regency Retirement Resort
 Reviving 5,000 Years of Civilization Society
 Ridge North America
 Rothwell Notary Corporation
 Runaways Lounge
 Scott Alan Plumbing & Heating Ltd.
 Sheri-Lee Voigt
 Life Coaching & Fitness

Sirocco Food + Wine Consulting
 Skyline Living
 Skysail Technologies
 Southwestern Consulting
 SpearHead Winery
 Splash Water Parks
 St. Michaels University School
 Steel & Embers BBQ Co.
 StreamML
 Stretch Construction
 Stylecraft Homes Ltd.
 Summit Commercial Insurance Solutions
 Sun City Cherries
 Sunset Window Tinting
 Tactical Fire Safety LTD
 Talk Shop Media
 Talwar & Associates Inc., CPA
 The Art of Fine Catering
 The Energy Den
 The Gathering Place
 Early Years Center
 The Graze Company Okanagan
 The Mirror Booth Co.
 The Train Station Pub
 The Vegetarian Butcher
 Ti Developments Ltd.
 TNT Services
 Torino Clothing Company/
 Torino Ritz
 Townplace Suites by Marriott
 TPP Enterprise Ltd.
 Tranq Sleep Care
 Travel with Greg & Donna
 Trulli Italian Supermercato
 Tuktu Care
 Two Six Films Production
 TWP Fitness Inc.
 Uniting Small Businesses Globally
 Valleyview Funeral Home
 Vigilante Marketing Inc.
 VitaNova Landscape
 West Cabs
 WestCan 3PL Logistics
 Wind Water Consulting Ltd.
 Winter Energy Inc.
 WITS Metal Fab Inc.
 Woody's Hardwood Flooring Ltd.
 Working Hands Inc.

Thank
 You
 TO OUR





TOP: Our past presidents; MIDDLE: Presidents dinner
 BOTTOM: 10 Year members Elizabeth Fry Society
 Executive Director Michelle Novakowski and
 Board Director Carmen Rempel

OUR ROLE IN THE COMMUNITY AND BEYOND

We are a convener of collaboration, a catalyst for a stronger economy, and a champion for better business. When you join the Kelowna Chamber you are joining the largest and most influential business organization in Canada.

We're in the business of:

- Advocating for a better business environment
- Encouraging skills development for business
- Driving economic development through business helping business

We primarily engage:

- Business leaders and their employees
- Entrepreneurs and other industry specific associations
- Government and elected officials at every level

We address business issues/needs by:

- Serving as the Voice of Business
- Providing resources for all businesses/members
- Initiating partnerships to drive positive change





“

UBC Okanagan values its partnership with the Kelowna Chamber of Commerce as a critical point of connection with the local business community. As a fellow convener of important community conversations, we appreciate working with the Chamber to engage industry and non-profits on key issues that affect the Okanagan's economic and social development.

- Lesley Cormack, Principal and Deputy Vice-Chancellor, UBC Okanagan

”

**20
22**

THIS YEAR THERE WERE...

➤ **+189** 
Membership
GROWTH

1000+ **ACTIVE**
Members

➤ **9,400** 
WEB PAGE Views
Per Month

➤ **19,100+** 
SOCIAL MEDIA Followers

➤ **70** 
NEWSLETTERS and
DIRECT Communications

40 Average Weekly
Newsletter
% OPEN RATE

➤ **43** 
MEDIA
Releases





**Kelowna Chamber
Business Excellence
Awards 2022**
2022 Business Leader of the
Year winner, Brea Lake



www.kelownachamber.org

Phone: 250-861-3627

Email: hello@kelownachamber.org

 [@KelownaChamber](https://twitter.com/KelownaChamber)  [@KelownaChamber](https://facebook.com/KelownaChamber)

 [@kelownachamber](https://instagram.com/kelownachamber)  [/kelownachamber](https://linkedin.com/company/kelownachamber)

